



## **Privacy Policy**

### **Introduction**

Property Link UK (South) Limited is a registered data controller and processor and will collect and use information in accordance with the data protection principles within the GDPR.

Here at Property Link UK (South) Ltd we take your privacy seriously and will only use your personal information to administer your account and to provide the products and services you have requested from us.

However from time to time we would like to contact you with details of other properties, services, special offers. If you consent to us contacting you for this purpose, please tick to say how you would like to contact you:

Post

Email

Telephone

Text Message

### **Using your data**

We also may need to pass your details onto other parties, as detailed below\*. So they can contact you with details of their services.

\*We will share your information with landlords, contractors, suppliers, deposit protection service, councils and emergency services (tenants and landlords only), financial services and conveyancers (property purchasers and vendors only)

Personal information, which you supply to us, may be used in a number of ways, for example:

- To make lending decisions
- For debt collection
- To arrange access
- For statistical analysis
- For fraud prevention

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Company Registration Number No: 03496763

Reg. Office: 2 Laurel House, Station Road, Worle, Weston-Super-Mare, Somerset, BS22 6AR



We may share your information with, and obtain information about you from, credit reference agencies or fraud prevention agencies.

### **Tenancy Agreements and Application Forms**

We will be updating our tenancy agreements and application forms with appropriate privacy notices in due course.

### **Accessing/Updating/Deleting your data**

Whenever you use our services, we aim to provide you with access to your personal information. If that information is wrong, we strive to give you ways to update or amend it quickly - unless we have to keep that information for legitimate business or legal purposes. When updating your personal information, we may ask you to verify your identity before we can act on your request.

### **Safety and security**

Personal information is processed and stored in our databases and we have taken reasonable steps to secure and protect the information under our control, including establishing processes to prevent unauthorized access or disclosure of this information. However, whilst we make every effort to ensure the security of your information, we are unable to guarantee the protection of the information from misuse, accidental disclosure or unauthorised acts by others.

### **Contact Us**

If you have questions or concerns about our Policy or you want to know more about how we use your personal information, or changes to your personal information please feel free to contact us at: [info@propertylinkuk.co.uk](mailto:info@propertylinkuk.co.uk) or on our website [www.propertylinkuk.co.uk](http://www.propertylinkuk.co.uk)